





NEU Truck Business Planning Division (TBPD)

Providing Support for North American Domestic Freight.

Contact: (888) 441-0763 - FTLQuote@nipponexpress.com

Available Services: Pricing - Customer Service - Carrier Management - Claims Processing



 TBPD Operations Support
 NEU Branch Office

Services by Mode:



- Full Truckload (FTL)



- Rail Intermodal



- Refrigerated



- Flatbed / Specialized Equipment



- Less Than Truckload (LTL)



- Cross Border Mexico

- FTL, Reefer, Flatbed, Customs Brokerage



- Bonded Shipments



NEU Full Truck Load (FTL) Over the Road

Any distance – Solo or Team drivers

- Local - Regional - Long Haul

Multi stop loads

- Consolidate multiple pickups for a single delivery
- Distribution to multiple delivery locations.
- Milk runs (multiple picks and deliveries).

Route planning

- We work with several customers that ship to hundreds of destinations using multi-stop delivery loads.
- Every day we help our customers analyze incoming orders and design the most effective, cost efficient routings.

Motorsports

- We work with several leading motorsport companies moving their products from the factories to Distribution Centers.
- We also coordinate shipments from those DC's to the dealerships for the outdoor adventurer to purchase.

Automotive

- From vendor pickups to line sequencing, we work with auto manufacturers to keep the factories running.

High value Cargo

- Working in the Semiconductor, Automotive, similar industries we're used to handling shipments that require higher than standard coverage.
- We can work with our carriers to ensure the proper coverage is in place or through our own insurance company.

Bonded (Import/Export)

- As one of the Worlds largest Freight Forwarders we help move international freight in bond to their final destinations.

Asset based dedicated fleets

- Although most of our services are non-asset we have setup special fleets of Nippon Express controlled equipment for customers that need the extra reliability and control of using their own fleet but don't have one.

Examples: Flatbeds moving steel coil in the Northeast. - Automotive vendor pickups in the Midwest.



NEU Intermodal Rail

Servicing all of North America (US, Canada, & Mexico)

- Routing available to and from all coastal ports to and between inland rail ramps.

Multiple equipment types and service levels available.

- COFC (Container on Flat Car) or Doublestack containers.
 - Generally the most utilized and cost effective mode of transportation over long distances (1000+ miles).
- TOFC (Trailer on Flat Car).
 - A more expedited service. Faster than COFC service but not quite as fast as over the road. Balance speed and costs.
 - No need to rely on chassis pools. These are over the road trailers capable of travelling by train between major cities.
 - Some lane limitations apply to available capacity.
- 40' Repo containers.
 - Steamship containers that need to move from inland markets back to the port areas.
 - Can move at a discount compared to 53' equipment when available at inland ramps. Generally for moves to the West Coast.
- Refrigerated.
 - We can provide refrigerated transportation by rail to increase savings verses over the road.
 - Containers move with internal fuel source (10+ running days on full tank depending on temp setting and outside conditions).
 - Satellite temperature monitoring and fuel filled by rail if it should run low ensuring your product arrives at the correct temperature.

Spot and Long Term pricing available.

- Longer terms generally require a minimum of 1 shipment per week to guarantee rate and equipment allocation.



NEU Refrigerated (FTL & Intermodal)

Keeping your perishable or temperature sensitive freight protected.

Chilled, Frozen or keeping freight within a specified temperature range to protect from extreme heat or cold.

We work with several carriers to meet your needs for service and cost.

- Full truckload over the road
 - Solo and team drivers available for time sensitive freight.
- Intermodal on major lanes to help reduce cost versus intermodal.
 - Containers move with internal fuel source (10+ running days on full tank depending on temp setting and outside conditions).
 - Satellite temperature monitoring and fuel filled by rail if it should run low ensuring your product arrives at the correct temperature.
- LTL for chilled or frozen freight.
 - Limited service so check with us to see if we have an option.
- Warehousing – temporary or long term.
 - Several of our facilities have cold storage solutions.



NEU Flatbed / Specialized Equipment

Whether you're moving oversized machinery, ocean containers, steel coils, sensitive laboratory equipment or any other freight that requires specialized equipment we can find a solution for you.

- U.S., Canada and Mexico services are available.
- Our partner carriers supply a wide array of trailer types so we can use the ones that meet your needs.
 - Flatbeds, stepdecks, double drops, etc.
 - Conestogas for flatbed freight that need to be protected but too fragile for tarps.
 - Air-ride equipment available for sensitive equipment.
- Solo and Team drivers available for time critical freight.
 - Able to meet scheduled delivery times for projects that require coordinating cranes, riggers, etc.
- LTL options available if you have a flexible shipping and delivery schedule.



NEU Less than Truck Load (LTL)

We work with some of the LTL industry's best in class providers with a strong emphasis on service.

We've built our LTL network with a focus not on just the lowest cost provider, but with carriers that take the extra care to make sure your freight delivers when it's supposed to and damage free.

- Service areas include U.S., Canada and Mexico.
- Online tools available
 - Pricing by class and weight. Customer specific pricing can be arranged (by class or FAK). Ask you NEU representative.
 - Load Tendering.
 - Create Bill of Lading and Shipping labels.
 - Load tracking and POD retrieval.
- Special Services available upon request
 - Discounted volume pricing (minimum 10 linear ft or 4,000 lbs)
 - Expedited Service or air freight
 - Guaranteed Service



NEU Cross Border (U.S. & Mexico)

NEU maintains a strong network throughout the U.S. and Mexico to support all Logistics activities between both countries.

NEU Laredo can arrange all customs clearance processes in both countries easing the process and improving visibility.

- Northbound services include Mexican Brokerage, U.S. Brokerage and Drayage.
- Southbound Services include Warehousing, Mexican Brokerage and Drayage.

NEU Laredo has onsite Mexican brokerage staff to manage the Mexican Clearance process.

Facility Details

- 100,000 square foot facility
- 30 dock doors
- 50 additional trailer yard spaces
- Security and fencing
- 1 Mile from World Trade Bridge
- Clean Room Available
- Foreign Trade Zone Approved
- CFS Approved
- CTPAT Certified

Warehouse Services

- FTZ Storage and Distribution
- Domestic Storage and Distribution
- Export Consolidation
- Mexican and US Brokerage Service
- Container devanning and sorting
- Trans loading and cross docking
- Full carton and pick and pack distribution
- Re-packing labeling and light assembly
- Short term and long term storage
- Special project and quality inspections
- Order fulfillment, stock replenishment

Surface Transportation

- Full truckload (FTL), expedited and flatbed service
- Less than truckload (LTL) services and consolidation programs
- Expedited LTL in Mexico and U.S.
- Milk Run coordination and setup
- Cross border drayage in and out of Mexico
- Van and Straight truck expedite service
- Door to door visibility and tracking reports



Quality Certifications



Nippon Express USA maintain ISO 9001:2008 registration by adopting it as the model for its quality system worldwide.



Customs Trade Partnership Against Terrorism: NEU maintains a cooperative relationship with U.S. Customs and Border Protection Agency to ensure more smooth and secure movement of our clients freight.



Transported Asset Protection Association Nippon Express is a member TAPA, an organization dedicated to reducing theft in transit.



AS 9120 is a aerospace Quality Management System which addresses chain of custody, traceability, control and availability of records.



In collaboration with US EPA Nippon Express works to improve fuel-efficiency and air quality.



ISO/IEC 27001:2005 specifies the requirements for establishing, implementing, operating, monitoring, reviewing, maintaining and improving a documented Information Security Management System